



## Setcom Corporation

### Limited Warranty to the Original Purchaser

During the warranty period, Setcom Corporation will repair or replace, at its option, any parts found to be defective in workmanship or materials, under normal and proper use and service; and which our examination shall disclose to be defective in our good faith judgment. This obligation to replace defective equipment does not require replacement of the complete unit, but only the defective component if the unit can be rendered normally operable by replacement of the defective component. This warranty is only valid for the original purchaser of this product.

This warranty does not cover failure found to have been caused by abnormal wear, damage, abuse, tampering, collision, modification, misuse, accident or other damage from external sources, whether or not Setcom is advised of the conditions under which Setcom goods are to be used. This warranty does not cover any other equipment or vehicle to which this product may be attached or connected.

To obtain warranty service, do not attempt to repair or service the product, as any such attempt will void this Limited Warranty. All work under warranty must be performed by Setcom.

Before returning an item for warranty repair, please obtain a Return Merchandise Authorization (RMA) number from Setcom by calling 650-965-8020 x703 or emailing [tech@setcomcorp.com](mailto:tech@setcomcorp.com). Warranty items that are returned without prior authorization may be significantly delayed.

Return the complete unit, all shipping charges prepaid, return or delivery receipt required, to:

Setcom Corporation  
Repair Department  
RMA Number: \_\_\_\_\_  
3019 Alvin DeVane, Suite 560  
Austin, Texas 78741

The items should be securely packaged in its original container, or equivalent, along with proof of the date of original purchase of the product (copy of purchase order, invoice, or packing slip). Enclose a copy of the RMA form with an explanation of the nature of the problem. For units or components returned in accordance with the above, Setcom will, at its option, either repair or replace any component found to be defective, at no cost for parts or labor, and return the repaired or replaced unit or component.

The above exclusively represents the extent of the warranty provided by Setcom. Any expressed or implied warranties, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose are disclaimed. In no event shall Setcom be liable for any direct, indirect, incidental, special, exemplary, or consequential damages, including, but not limited to, procurement of substitute goods or services, loss of use, damage to or destruction of property, personal injury or death, however caused and on any theory of liability, whether in contract, strict liability, or tort (including negligence or otherwise) arising in any way out of the use of Setcom products, even if advised of the possibility of such damage.

The warranty period for Setcom's radio-mixer / intercom systems (e.g. 900SP, 900MAX, 950, 977, 1310 and 1600 Systems) is a period of two years from the date of purchase. The warranty for Setcom's intercom systems includes the related headsets, peripherals and accessories.

The warranty period for all other Setcom products, including police motorcycle products (e.g. motorcycle cable kits, helmet kits and SuperMics) and stand-alone headsets (e.g. CSB-990MAX and Twin-Talk headsets) is a period of one year from the date of purchase.